To: All Participants

**ADDENDUM No. 3**

**Re. Supply, Installation, Configuration and Commissioning of Electronic Document Management System - PMO/19-20/Q34/ONB**

Please refer to this Office Invitation for Bids dated 26 February 2020 on the above mentioned procurement.

2. Following queries received from bidders, please find below required clarifications:

   **Query 1**: Are international Joint Ventures (Mauritius based company + abroad company) allowed? In this case, shall the Partner in Charge be compulsorily the one based in Mauritius?

   **Reply 1**: Section II Bidding Data Sheet ITB 4.1 Bidding is limited to citizens of Mauritius or entities incorporated in Mauritius.

   **Query 2**: (i) Sophos Antivirus licenses shall be quoted in the proposal. Are they to be quoted by the number of users or by the VMs?

   **Reply 2**: (i) They should be quoted by the VMs being proposed. Kindly refer to *Section 4.3* of the technical specification:

   Sophos Antivirus software (latest version) for the Virtual Machines in case of Microsoft Windows Server 2016 R2.

   (ii) Does this imply that the Contractor shall effectively purchase and provide them? Or will these items be acquired by the Client?

   Yes, The Contractor should purchase, install and configure the Anti-Virus for the VMs. Bidders should include all relevant charges in the Price Schedule under item *Antivirus Software*. 
Query3: Initial Scanning of Documents
It is mentioned in section 3.2 that the initial scanning exercise will be performed by the officers at the NSSEC. However, there is no mention of the type of scanners that are available or if the supplier should propose and quote for compatible scanners with the DMS. Please specify if we need to quote for scanners and any specific requirements pertaining these scanners.

Reply 3: Supplier is NOT expected to quote for Scanners but quote only for DMS & related software as per Price Schedule in the Bidding document.

Query 4: Bid Data Sheet
Please clarify the following ITB

- ITB 5.5(a)
- ITB 5.5(b)
- ITB 5.5(e)

Reply 4: The following ITB mentioned in the Bid Data Sheet are clearly spelled out in the Bidding Document.

Query 5: Alternative Proposed System Architecture
Section 4.3 mentions that 3 VMs will be provisioned by GOC to host the proposed solution. Will it be possible to have more VMs to cater for the High Availability feature mentioned in Section 4.7?

Reply 5: Yes. Additional VMs can be catered if required.
Section 4.3 also mentions the following:
“However, bidders are free to propose a different system architecture (e.g. application & database virtual servers only) to make the solution fully operational and efficient.”

Query 6: IT Security Notes
Section 4.5.2 mentions that the bidder should provide an IT Risk Assessment document. Do we require a third party to carry out the assessment?

Reply 6: The IT Risk Assessment document is to be prepared by the successful bidder as per the description provided at Section 4.5.2. B of the bidding document.

Query 7: Can you please advise if the supplier required to provide Digital Signature Certificates issued by licensed Certification Authorities in Mauritius or NSSEC will provide the certificate?

Reply 7: As per bidding document – Section 11.1 Application Software & other requirements- Page T 35 Storage Location Page T-36
“The DMS should be compatible with (/support) Digital Signature Certificates issued by licensed Certification Authorities in Mauritius.
3. You are hereby informed that the **closing date for bids submission** has been further extended to **Wednesday 10 June 2020** at same time and place.

4. These clarifications shall form an integral part of the bidding documents.

*for Secretary for Home Affairs*