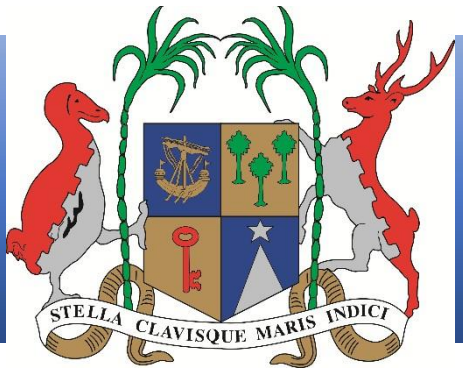


ANNUAL REPORT ON PERFORMANCE FOR FINANCIAL YEAR

2022-2023

PRIME MINISTER'S OFFICE

(Vote 2-1)

(Cabinet Office, Private Office and Ceremonials, Defence and Home Affairs Division)

About this Report

The Annual Report on the Performance of the Prime Minister's Office (PMO) for Financial Year 2022/2023 has been prepared in compliance with the Finance and Audit (Amendment) Act. In addition, the report has been drafted according to the amended guidelines issued by the Ministry of Finance, Economic Planning and Development in August 2018.

Guide to this Report

Part I: About the Office

Part I sets out the vision, mission of the Office, its roles and functions and organisational structure.

Part II: Main Achievements

Part II describes the major achievements and reviews the performance of the Cabinet Office, Private Office and Ceremonials and the Defence and Home Affairs Division, falling under Vote 2-1 of the Budget 2022-2023, of the PMO, including the additional internal Key Performance Indicators that it had set for each of its Delivery Units. This section also provides for the actions taken and systems put in place in relation to risk management, citizen-oriented initiatives and good governance.

Part III: Financial Performance

Part III provides the financial highlights for Financial Year 2022/2023 and includes statements of revenue and expenditure.

Part IV: Way Forward

Part IV provides the strategic directions to realise the Office's vision, objectives and desired outcomes.

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PART I: ABOUT THE OFFICE

Vision and Mission

Our Vision

To contribute in building a modern and fair society by upholding good governance principles and consolidating our democratic fundamentals.

Our Mission

To be a dedicated service provider, using proactive, quality and customer-focused policies, administrative practices and emerging technologies, to protect the national and territorial integrity aiming at upgrading the day-to-day lives of the citizens of Mauritius.

Core Values

Integrity

- We are guided by the highest standards of professional ethics, principles and honesty.

Quality

- We are committed to providing services of the highest quality to our customers.

Timeliness

- We are responsive and strive to meet set targets and are result-based.

Teamwork

- We believe in teamwork and the importance of mutual trust and respect.

Justice

- We adhere to the principle of natural justice.

Objectivity

- We favour meritocracy based on rigorous analysis of evidence.

Statement from the Secretary to Cabinet and Head of the Civil Service



It is my privilege and pleasure to present the Annual Report on Performance under vote 2-1 of the Prime Minister's Office (Cabinet Office, Private Office and Ceremonials, Defence and Home Affairs Division) for Financial Year 2022-2023.

As Mauritius was rising to the challenge of building back the economy following the COVID-19 pandemic and gradually emerging stronger and better, this Office played a key role in contributing to this endeavour.

In this context, several legislation were amended under the Finance (Miscellaneous Provisions) Act, namely the Civil Status Act; the Mauritius Broadcasting Corporation Act; the Non-Citizens (Property Restriction) Act; and the United Nations (Financial Prohibitions, Arms Embargo and Travel Ban) Sanctions Act, with a view to, inter alia, further enhancing the ease of doing business in Mauritius and at the same time complying with the exigencies of the international regulatory institutions.

This Office spearheaded initiatives aimed at asserting the sovereignty of Mauritius over the Chagos Archipelago. At the UN Ocean Conference in Lisbon in July 2022, Mauritius announced that it would create a Marine Protected Area around the Chagos Archipelago. In the maritime delimitation case brought by Mauritius against Maldives, the Special Chamber of the International Tribunal for the Law of the Sea (ITLOS) delivered its Judgment on 28 April 2023, thereby establishing a binding international maritime boundary between Mauritius and Maldives in the Chagos Archipelago region, thereby confirming that the Chagos Archipelago, including Diego Garcia forms an integral part of the territory of Mauritius.

At the national level, the Citizen Support Unit (CSU) has been enhanced to ensure better coordination and address the complaints of the public more effectively. The Civil Status Division is revamping the Central Population Database and the Civil Status Database so as to provide a wider range of facilities to the citizens of Mauritius. The Government Printing Department has also embarked on modernizing and upgrading its equipment to bring more efficiency in its processes and service delivery.

I am also satisfied that the meeting of Senior Officers which I chair, is an ideal platform to communicate with Supervising Officers of Ministries on matters of mutual and national interest and to facilitate policy implementation in a coherent manner in order to improve service delivery.

Lastly, I take this opportunity to express my sincere appreciation to the staff of the Prime Minister's Office for their continuous efforts and commitment in the implementation of the measures enunciated in the Government Programme 2020 - 2024 during the past four years. I am confident that I can rely on their support and professionalism in achieving the future goals and targets of Government and also in improving the quality of service to be delivered to the nation.

Premode NEERUNJUN
Secretary to Cabinet and
Head of the Civil Service

Roles and Functions of the Prime Minister's Office

- The Prime Minister's Office (PMO) is the focal point of Government which is entrusted with the responsibility to, *inter-alia*, advise and support the Prime Minister in formulating policy decisions and ensuring their implementation. The Secretary to Cabinet and Head of the Civil Service is the administrative head of the PMO and is responsible for ensuring that the functions of the Office are carried out effectively and efficiently.

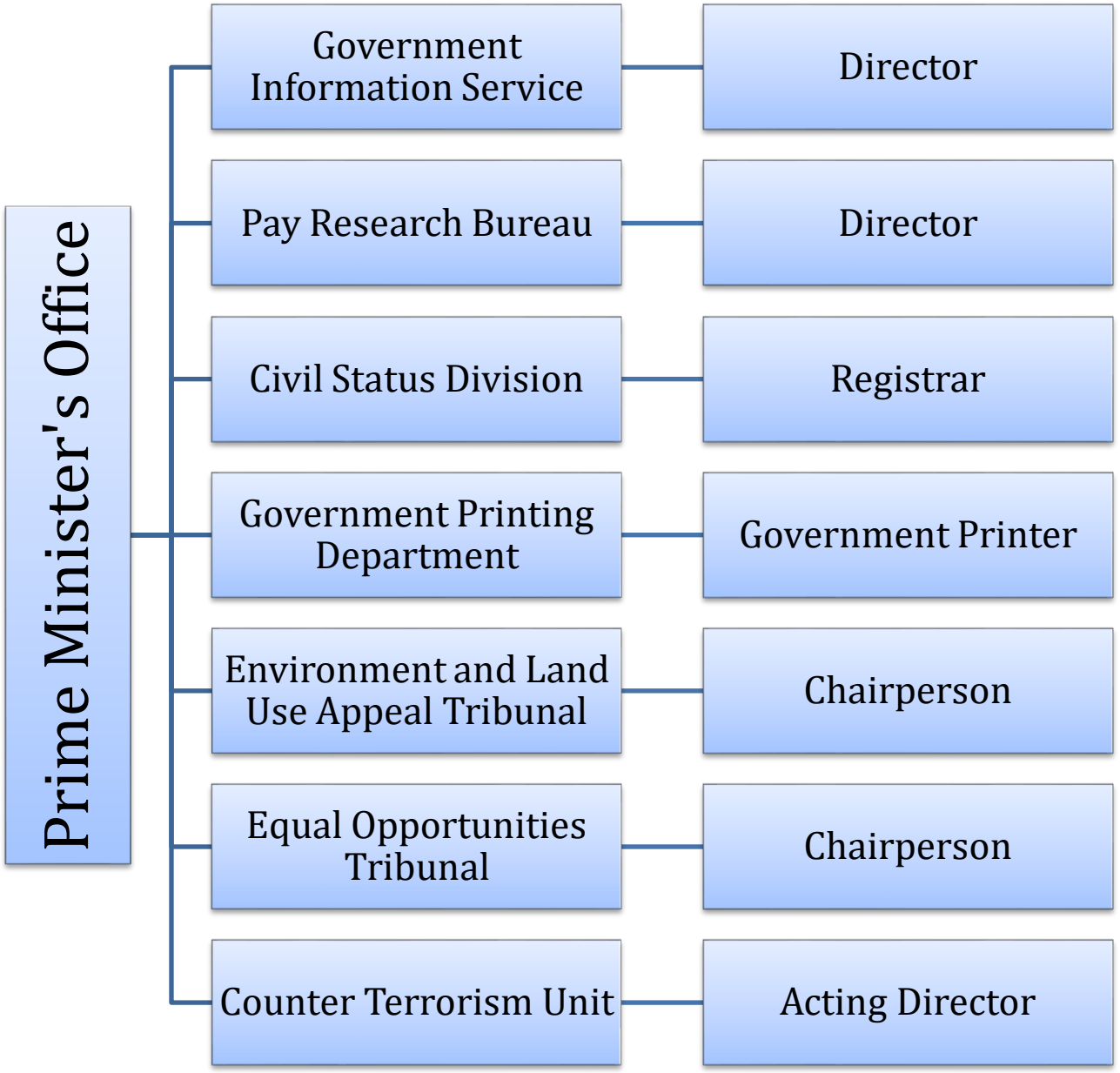
- The PMO has the overall responsibility to ensure that law and order prevail to enhance national security and to protect the country's national integrity, so that people feel safe and secure in their homes and day-to-day life.

- The business of PMO is broadly summarized hereunder:

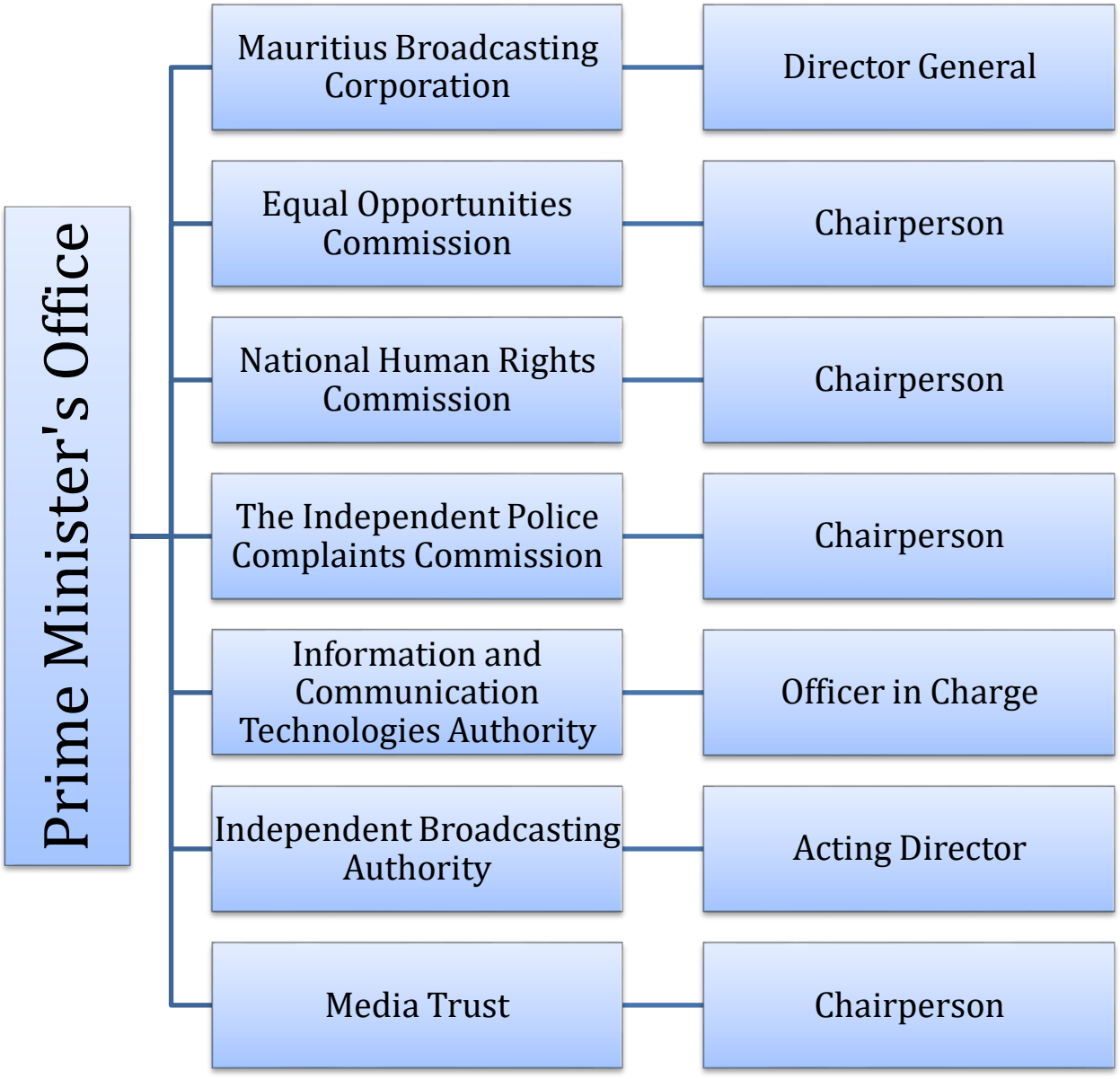
  - Facilitating the business of Cabinet and its Committees and keeping record thereof.
  - Conveying the decisions of Cabinet and its Committees to Ministries and Departments, as appropriate.
  - Formulating policies to enhance national security and protect the country from terrorist attacks and other security threats.
  - Developing and reinforcing the governance and accountability structures to protect the rights of all individuals, including human rights.
  - Reporting to international agencies on adherence to international laws and Conventions signed / ratified by Mauritius.
  - Coordinating with law enforcement agencies to secure the borders of Mauritius, implement and prevent abuse of immigration and citizenship laws and manage migration.
  - Issuing residence permits, visas and relevant authorisations under the Immigration Act, and the Non-Citizens (Property Restriction) Act.
  - Providing policy directives of a general nature to all Parastatal bodies and other institutions falling under its purview.
  - Formulating policies to enhance air access.

Departments and Other Bodies under the Prime Minister's Office
(Vote 2-1)

Departments/ Bodies under the aegis of the PMO



Statutory/Parastatal Bodies under the aegis of the Prime Minister's Office (Vote 2-1)



Overview of Departments/Statutory/Parastatal Bodies under the Prime Minister's Office (Vote 2-1)

Government Information Service	• Collecting, processing and disseminating accurate and timely information on Government policies, programmes and activities. • Archiving information to facilitate access and retrieval. • Acting as the interface between Government and the local/international media.
Pay Research Bureau	• The Pay Research Bureau which was administratively set up in 1977, has as its main objective to keep under continuous review the pay and grading structures and conditions of service in the Public Sector comprising the Civil Service, Parastatal and other Statutory Bodies, Local Authorities and Rodrigues Regional Assembly, and the Private Secondary Schools and to make appropriate recommendations with a view to rendering the Public Sector more efficient and effective, boosting reform initiatives and ensuring adequate linkage between pay and economic growth in the country, amongst others.
Civil Status Division	• The Civil Status Division was established under the Civil Status Act. It is responsible for the registration of births, deaths and marriages as well as other matters relating to the civil status of persons in Mauritius and the issuance of National Identity Cards.
Government Printing Office	• The Government Printing Department provides publishing and dissemination services for official and authentic Government Publications.

Environment and Land Use Appeal Tribunal	• The Environment and Land Use Appeal Tribunal (ELUAT) was established under the ELUAT Act in 2012 with the jurisdiction to hear and determine appeals as follows:
	  • Under section 54 of the Environment Protection Act.
	  • Under section 117 (4) of the Local Government Act.
	  • Under sections 7 and 25 of the Town and Country Planning Board.
	  • Under section 7B of the Morcellement Act.

Mauritius Broadcasting Corporation	• The Mauritius Broadcasting Corporation (MBC) was launched in July 1944 as the Mauritius Broadcasting Service, for the provision of a radio service. It was incorporated in June 1964 to run a broadcasting service in Mauritius (including its dependencies of Outer Islands and Rodrigues). • The television service was inaugurated in 1965, followed by a television service in Rodrigues in 1987. In 2005, the MBC was the first public broadcaster in Africa to launch the Digital Terrestrial TV channels.
Equal Opportunities Commission	• The Commission was established under section 27 (1) of the Equal Opportunities Act 2008 and became operational in May 2012. It consists of a Chairperson and 3 Members appointed by the President of the Republic. • The Commission works towards the elimination of discrimination and the promotion of equality of opportunity and good relations between persons of different status.
National Human Rights Commission	• The National Human Rights Commission was established under the Protection of Human Rights Act 1998. Its functions were reviewed in 2012 so as to enhance its role as a key institution in the protection and promotion of human rights at the national level. • Its functions also include the promotion of the harmonization of national legislation and practices with international human rights instruments to which Mauritius is a party, and ensuring the effective implementation of these Conventions.

Independent Police Complaints Commission	• Following the enactment of the Independent Police Complaints Commission (IPCC) Bill in 2016, the IPCC was set up in February 2018 to investigate into complaints made against police officers in the discharge of their functions, other than complaints of acts of corruption or money laundering offences.
Information and Communication Technologies Authority	• The Information and Communication Technologies Authority was established under the Information and Communication Technologies Act 2001 and became operational in 2002. The Authority plays a leading role in the future of ICT in Mauritius by contributing to an efficient, competitive and optimally regulated ICT sector. • The Authority also promotes affordable and adequate access to quality ICT services through functional market-driven competition and regulatory principles in a trouble-free Networked Information and Knowledge Society.
Independent Broadcasting Authority	• The Independent Broadcasting Authority (IBA) was set up as a body corporate in August 2000 under section 3 of the IBA Act and was constituted in April 2001 by virtue of section 6 of the Act. • The IBA plays a regulatory role in the broadcasting domain in Mauritius. It grants licences for the provision of a broadcasting service and prescribes the fees for such licences. The IBA is thus the sole authority empowered by law to issue licences for broadcasting in Mauritius and its guiding principles are unhampered freedom of expression and the consolidation of democracy. Only content which have been broadcast by licensees are caught within the purview of the IBA Act.
Media Trust	• The Media Trust was set up in under the Media Trust Act in 1994, with primary objectives to: (i) conduct training, workshops and seminars for working journalists; and (ii) run a Media and Documentation Centre for journalists.

Gender Statement

- The PMO Gender Policy lays emphasis on the pivotal role of the Prime Minister's Office and its ability to act as a catalyst in the promotion of gender equality at both the national and international levels and to provide high-level strategic directions to ensure that gender mainstreaming integrates all sectors.

- The Gender Policy aims at ensuring that norms, attitudes and legal frameworks are conducive to making meaningful changes in the society, at home and the place of work, through empowerment, capacity building, networking and partnership building with all stakeholders.

Anti-Corruption Statement

- The PMO is committed to maintain the highest level of integrity in the conduct of its affairs through the adoption of corruption prevention strategies and implementation of anti-corruption measures.

- The Anti-Corruption policy sets out the full commitment of the PMO for the deterrence and detection of corruption and for its adherence to a culture of integrity.

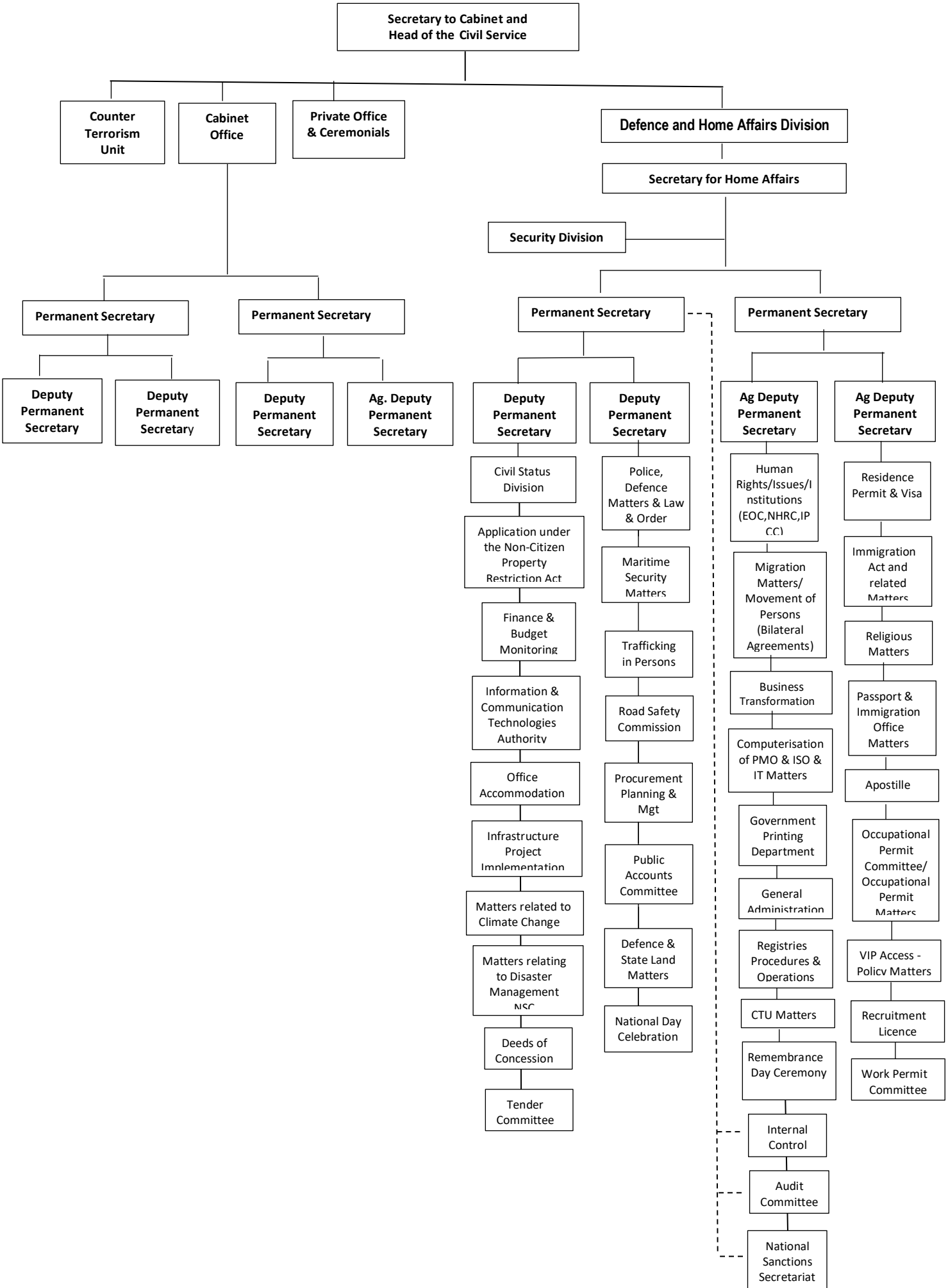
About our People

- The Secretary to Cabinet and Head of the Civil Service provides leadership and guidance to the Public Service and is the Administrative Head of the PMO. He provides strategic directions to the Office and general supervision to all Departments/Divisions falling under the aegis of PMO. He is also the Responsible Officer of the Administrative Cadre.

- The Secretary to Cabinet and Head of the Civil Service is assisted in his functions by a pool of officials of all levels and from different cadres, which include the Secretary for Home Affairs, Senior Chief Executives, Permanent Secretaries, Deputy Permanent Secretaries, Assistant Permanent Secretaries, officers from the General Services Cadre, Human Resource Cadre, Financial Operations Cadre, Procurement and Supply Cadre, Passport and Immigration Office and the Counter Terrorism Unit manned by Police Officers, amongst others.

- The Office of the Secretary to Cabinet and Head of the Civil Service, the Cabinet Secretariat, the Private Office and Ceremonials and the Defence and Home Affairs Division constitute the core arms of PMO. The structure and responsibilities of the Office are highlighted in the Organisational Chart.

ORGANISATION CHART



Cabinet Office and Private Office and Ceremonials

S/N	Name	Contact Details
Secretary to Cabinet and Head of Civil Service		
1.	Mr P. NEERUNJUN (As from 28/01/2023)	Tel: 201 2850 Fax: 2115727 Email: pneerunjun@govmu.org
Permanent Secretary		
1.	Mr S. AUJEET	Tel: 201 2735 Fax: 201 1107 Email: saujeet@govmu.org
2.	Mrs A. DABEESINGH *(As from 31/10/2022)*	Tel: 201 1290 Fax: 201 1288 Email: adabeesingh@govmu.org
Deputy Permanent Secretary		
1.	Mrs K. RANMONDHUR-RUGGOO	Tel: 201 3463 Fax: 201 2975 Email: kruggoo@govmu.org
2.	Mrs K. GUNPUTH-LUTCHUMUN	Tel: 201 2910 Fax: 214 3449 Email: klutchumun@govmu.org
3.	Mrs S. BHEEKHOO	Tel: 201 3249 Fax: 2106823 Email: sbheekhoo@govmu.org
Acting Deputy Permanent Secretary		
4.	Mrs S. DOMUN *(As from 10 March 2023)*	Tel: 201 2156 Fax: 211 7524 Email: sdomun@govmu.org

Defence and Home Affairs

S/N	Name	Contact Details
Secretary for Home Affairs		
1.	Mr R. MEETTOOK *(As from 28/02/2023)*	Tel: 201-2154, 201-3715 Fax: 201-3560 Email: rmeettook@govmu.org
Permanent Secretary		
1.	Mr D. GOPAUL	Tel: 201 2152 Fax: 201 3550 Email : dgopaul@govmu.org
2.	Mr K. BALGOBIN	Tel: 214 6102 Fax: 201 1321 Email : kbalgobin@govmu.org
Deputy Permanent Secretary		
1.	Mrs P. DASSAYE	Tel: 201 1183 Fax: 214 4687 Email : pdassaye@govmu.org
2.	Mrs P. SOHUN	Tel: 214 9557 Fax: 213 4687 Email : psohun@govmu.org
Acting Deputy Permanent Secretary		
1.	Mr Y. SEERUTTUN	Tel: 201 1092 Fax: 212 3595 Email : yseeruttun@govmu.org
2.	Mr N. RAMBURUTH	Tel: 201 3591 Fax: 201 1134 Email: nramburuth@govmu.org

Distribution of Responsibilities

DIVISIONS/ CLUSTERS	RESPONSIBILITIES
Cabinet Office	✓ Scrutinising Cabinet documents. ✓ Drafting the agenda and minutes of Cabinet meetings. ✓ Arranging the business of Cabinet. ✓ Facilitating Cabinet meetings. ✓ Keeping minutes of Cabinet meetings and its Committees. ✓ Conveying decisions of Cabinet and its Committees to the relevant Ministries for implementation and follow up. ✓ Dealing with matters pertaining to *inter alia*: constitutional bodies/posts; electoral matters; statutory tribunals and other institutions not falling under the purview of any specific Ministry; Air Access Policy; Organisation for the Prohibition of Chemical Weapons (OPCW), the Chagos Archipelago, Tromelin and other territorial issues.
Private Office and Ceremonials	✓ Organising appointments/meetings/courtesy calls of dignitaries with the Prime Minister. ✓ Recording messages, interviews and correspondences to and from the Prime Minister. ✓ Organising and facilitating official missions of the Prime Minister.
Defence and Home Affairs	✓ Protecting the integrity and security of the Nation. ✓ Protecting the rights of all individuals, including their human rights and ensuring the protection of the identity of a person. ✓ Issuing Residence Permits, Visas and Mauritius Citizenship. ✓ Conveying authorisation under the Immigration Act. ✓ Conveying authorisation under the Non-Citizens (Property Restriction) Act. ✓ Providing Apostille services for authentication of documents.

Number of Posts Funded at the PMO – Financial Year 2022-2023

A. Cabinet Office

VOTE 2-1 Prime Minister's Office		
Sub-Head 2-101: Cabinet Office		**85**
1.	Prime Minister	1
2.	Secretary to Cabinet and Head of the Civil Service	1
3.	Senior Chief Executive	8
4.	Permanent Secretary	2
5.	Deputy Permanent Secretary	3
6.	Assistant Permanent Secretary	4
7.	President, Equal Opportunities Tribunal	1
8.	Members, Equal Opportunities Tribunal	2
9.	Chairperson, Environment and Land Use Appeal Tribunal	1
10.	Vice Chairperson, Environment and Land Use Appeal Tribunal	1
11.	Secretary, Environment and Land Use Appeal Tribunal	1
12.	Court Transcriber	2
13.	Systems Analyst	1
14.	Personal Secretary	1
15.	Manager Human Resources	1
16.	Senior Human Resource Executive	1
17.	Office Management Executive	3
18.	Office Management Assistant	9
19.	Management Support Officer	11
20.	Confidential Secretary	6
21.	Word Processing Operator	10
22.	Head Office Auxiliary	2
23.	Office Auxiliary/Senior Office Auxiliary	9
24.	Driver	2
25.	Handy Worker	2

B. Private Office and Ceremonials

Sub-Head 2-102: Private Office and Ceremonials		46
1	Permanent Secretary	-
2	Deputy Permanent Secretary	-
3	Assistant Permanent Secretary	2
4	Conference and Social Functions Manager (Personal)	1
5	Conference and Social Functions Officer	1
6	Office Management Executive	2
7	Office Management Assistant	3
8	Management Support Officer	10
9	Confidential Secretary	9
10	Word Processing Operator	8
11	Head Office Auxiliary	2
12	Office Auxiliary/Senior Office Auxiliary	5
13	Driver	3

C. Defence and Home Affairs

Sub-Head 2-103: Defence and Home Affairs		237
1.	Secretary for Home Affairs	1
2.	Permanent Secretary	3
3.	Deputy Permanent Secretary	6
4.	Assistant Permanent Secretary	8
5.	National Security Adviser	1
6.	Director, Counter Terrorism Unit	1
7.	Intelligence Officer/Senior Intelligence Officer	2
8.	Principal Coordinator, Security Matters	1
9.	Coordinator, Security Matters	1
10.	Facilities and Maintenance Officer	1
11.	Migration Coordinator and Researcher	1
12.	Migration Analyst	2
13.	Manager, Financial Operations	1
14.	Assistant Manager, Financial Operations	2
15.	Principal Financial Operations Officer	2
16.	Financial Operations Officer/Senior Financial Operations Officer	4
17.	Assistant Financial Operations Officer	2
18.	Manager (Procurement and Supply)	1
19.	Assistant Manager (Procurement and Supply)	2
20.	Principal Procurement and Supply Officer	1
21.	Procurement and Supply Officer/Senior Procurement and Supply Officer	2
22.	Assistant Procurement and Supply Officer	2
23.	Manager, Internal Control	1
24.	Internal Control Officer/Senior Internal Control Officer	2
25.	Manager, Human Resources	1
26.	Assistant Manager, Human Resources	1
27.	Human Resource Executive	2
28.	Office Management Executive	4
29.	Office Management Assistant	26
30.	Higher Executive Officer (Personal)	2
31.	Office Supervisor	1

Sub-Head 2-103: Defence and Home Affairs		237
32.	Management Support Officer	58
33.	Confidential Secretary	14
34.	Senior Word Processing Operator	1
35.	Word Processing Operator	11
36.	Receptionist/Telephone Operator	6
37.	Head Office Auxiliary	2
38.	Office Auxiliary/Senior Office Auxiliary	21
39.	Driver/Office Attendant (Ex-SMEDA)	1
40.	Office Attendant (Ex-SMEDA)	1
41.	Driver	11
42.	Stores Attendant	1
43.	Handy Worker	2
	Citizen Support Unit	
44.	Management Support Officer	21

Summary on the number of Posts Funded at the PMO – Financial Year 2022-2023

S.N.	DIVISION	FUNDED POSTS	
1	Cabinet Office	-	85
2	Private Office and Ceremonials	-	48
3	Defence and Home Affairs	-	238
TOTAL			**371**

PART II: STRATEGIC DIRECTION, MAIN ACHIEVEMENTS AND CHALLENGES

Strategic Direction 2022 - 2025

Strategic Direction		Enabler
Align the National Identity Card System with International best practices	→	Revamp the Mauritius National Identity Card System
Respond effectively to the needs of the population	→	Enhance the Citizen Support Portal through the adoption of innovative technologies to increase the engagement and interaction with the citizens
Enhance service delivery at the Equal Opportunities Commission	→	Improve the existing complaint handling procedure at the Equal Opportunities Commission
Continue the fight of Mauritius to complete its decolonisation process	→	Build up on initiatives already taken for the decolonisation process Implement programme for resettlement of Chagos Archipelago
Encourage youth participation in initiatives relating to protection of the environment	→	Conduct regular sensitization programme on environmental matters and submit policy recommendations

Major Achievements during Financial Year 2022 - 2023

- The following Acts were amended under the Finance (Miscellaneous Provisions) Act 2022 in August 2022:

  (i) the Civil Status Act was amended to, inter-alia, (a) allow for the tardy registration of Muslim religious marriages with the Muslim Family Council to enable Muslim widows who were religiously married up to 2022 and whose marriages could not be registered, to benefit from the Surviving Spouse Allowance; and (b) cater for applications of civil marriage of non-citizens with citizens of Mauritius who cannot produce the required certificates duly apostilled from the country of residence due to war or other unforeseen circumstances;

  (ii) the Mauritius Broadcasting Corporation Act and the Mauritius Broadcasting Corporation (Collection of License Fees Act) were amended to, inter alia, review the definition of television set and also provide that any Government Department or classified trade should hold a License to have a television set on its premises;

  (iii) the Non-Citizens (Property Restriction) Act was amended to mitigate the risk of a non-citizen becoming owner of residential premises for which he is not entitled through acquisition of all the shares in a company; and

  (iv) the United Nations (Financial Prohibitions, Arms Embargo and Travel Ban) Sanctions Act was amended so as to include the definition of "international terrorism".

- The Regulations under the Information and Communication Technologies Act were promulgated with a view to controlling the sale and use of SIM cards.

- Mauritius and the United Kingdom held constructive negotiations on 23 and 24 November 2022, 11 and 12 January 2023, and 23 and 24 February 2023 on the exercise of sovereignty over the Chagos Archipelago. These discussions have built understanding between the two sides, and covered issues relating to ensuring the continued effective operation of the joint UK/US military base on Diego Garcia; resettlement of the former inhabitants of the Chagos Archipelago; strengthening our cooperation on a range of issues such as environmental and marine protection, improving security and tackling illegal activities in the region, amongst others. The Prime Ministers of Mauritius and the UK spoke on 14 February 2023 and welcomed the progress made to date and agreed to continue negotiations with a view to arriving to an agreement in the coming months.

Visits effected by the Prime Minister in Financial Year 2022-2023

- The Prime Minister made an official visit to Rodrigues from 28 to 30 August 2022. During the visit, he inaugurated the new Departure Lounge and the Duty Free Shop at Plaine Corail Airport and laid the foundation stone of the new duty free warehouse and office complex in the secured zone of the Airport of Rodrigues. The Prime Minister had a working session with the Executive Council of the Rodrigues Regional Assembly to, inter alia, take stock of the status of the implementation of various projects.

- The Prime Minister led a delegation to New York to participate in the 77th Session of the United Nations General Assembly (UNGA) from 20 to 26 September 2022. Prior to the UNGA Session, on 19 September 2022, the Prime Minister and his spouse attended the State Funeral Service of Her Majesty Queen Elizabeth II, in London.

- The Prime Minister effected an official visit to Rodrigues from 09 to 13 October 2022 in the context of the celebration of the 20th anniversary of the Autonomy of Rodrigues. On that occasion, he also proceeded with the inauguration of the Green Space in Port Mathurin to be named after Late Sir Anerood Jugnauth, GCSK, KCMG, QC, and the Commemoration of 50 years of operations of Air Mauritius in Rodrigues.

- The Prime Minister lead a delegation to Washington DC, USA to participate in the US-Africa Leaders' Summit held from 13 to 15 December 2022. In the margins of the Summit, bilateral meetings were held with several Heads of State/Government as well as other dignitaries. The Prime Minister also participated in a side event organised by the Corporate Council on Africa on the theme "Leveraging the Private Sector to reach Health Security Goals in Africa".

Occupational Permit and Residence Permit

Occupation Permit:

No. of Occupation Permits issued from 01 July 2022 to 30 June 2023

Investors	Professionals	Self-Employed	Retired Non-Citizens	Young Professional	Permanent Residence Permit	Permanent Residence Permit Under Diaspora	Dependents
270	2,767	145	392	31	74	Nil	2,788

Residence Permit:

No. of Residence Permits issued from 01 July 2022 to 30 June 2023

Skilled Person	Professional	Religious	Diplomats	Internship	Jockey	Students	Dependents
16,012	513	214	21	515	4	2,502	1,049

Number of Residence Permits under specific schemes issued from 01 July 2022 to 30 June 2023

Integrated Resort Scheme (IRS)	Real Estate Scheme (RES)	Property Development Scheme (PDS)	Smart City Scheme (SCS)	Invest Hotel Scheme (IHS)	Long Stay Visa (10 Years)
83	111	186	Nil	1	Nil

Number of Residence Permits as Spouse of Citizen of Mauritius issued from 01 July 2022 to 30 June 2023 is: **654**

Citizenship

During Financial Year 2022/2023, **612** applications were received as at 30th June 2023, out of which:

(i) **284** applications have been entertained;
(ii) **40** have not been entertained for not fulfilling the required criteria; and
(iii) 288 were in process.

Non-Citizens (Property Restriction) Act

- For Financial Year 2022-2023, **249** applications were processed under the Non-Citizens (Property Restriction) Act with the total amount invested in Mauritian rupees being as follows:

Details	Approved applications for the period 01 July 2022 to 30 June 2023	Total amount of investment for the period 01 July 2022 to 30 June 2023 MUR
Applications recommended by the Economic Development Board to acquire property (Freehold Land / Building) for business purpose.	29	1,342,103,491.57
Applications recommended by the Economic Development Board for the acquisition of apartments by non-citizens	195	2,722,275,083.43
Applications processed by PMO for the acquisition of shares/ leasehold rights	6	40,000,000.00
Applications to dispose of property through creation of security	5	5,296,394,346.29
Applications for disposal of shares/property to Mauritian nationals	14	547,561,869.12
Total	**249**	**9,948,334,790.41**

Apostille

The Apostille Service of the Prime Minister's Office is responsible for authenticating documents for use in another country, as laid down in the Apostille Convention of The Hague dated 05 October 1961. According to ISO standards, documents are processed and returned to the applicants within two (2) working days against payment of a relevant fee.

During Financial Year 2022/2023, **28,528** documents were received and processed by the Apostille Service, as follows:

MONTH	NO OF DOCUMENTS SUBMITTED	AMOUNT (RS) RECEIVED
Jul-22	2,410	477,100
Aug-22	2,853	725,800
Sep-22	2,620	744,900
Oct-22	2,080	593,568.50
Nov-22	2,159	579,868.50
Dec-22	2,030	704,700
Jan-23	2,225	533,100
Feb-23	2,402	570,100
Mar-23	2,490	589,300
Apr-23	2,185	540,300
May-23	2,565	661,800
Jun-23	2,509	594,800
TOTAL	**28,528**	**7,315,337**

Citizen Support Unit

The Citizen Support Portal (CSP), under the Citizen Support Unit (CSU), has been the precursor for fundamental transformational change at a scale and depth never achieved before. The CSP, which was set up on 28 April 2017, is an online platform facilitating the registration of complaints on the website.

The citizens can avail of the services of the 35 Citizens Advice Bureaux or 95 post offices across the island to register complaints. The CSU is responsible for the CSP and monitors closely the Government bodies so that they handle the complaints / suggestions / queries in a timely and efficient manner.

More than 2100 public officers from the 320 Government departments are connected to the CSP dashboard to treat the complaints/tickets received.

Out of **273,496** complaints received, **251,782** have been addressed as at 30 June 2023.

Status on the Implementation of Key Actions (as at 30 June 2023)

Delivery Unit	Main Service	Key Performance Indicator	Actual 2022/23 (Prov.)	Target 2023/24
Home Affairs	Issue of Certificates of Nationality, Certificates of Registration as Mauritian citizen, authorisation to invest/purchase property and Residence permits	Percentage of applications processed/approved within set time frame	85%	87%
Citizen Support Unit	Addressing complaints from citizens through the CSU Portal	Percentage of cases resolved (Cumulative)	91%	92%
Civil Status Division	Maintain a Civil Status Database for the unique identification of every citizen of Mauritius	Implementation of new Mauritius National Identity Card System (Percentage)	30%	100%
Government Printing Department	Timely printing services	Percentage of publications delivered within 9-12 weeks	80%	83%
Government Information Service	Digital dissemination of Government information	Timely and accurate dissemination of communiqués and press release to the public	1,114	1,300

Composition of Committees

I. Composition of the Prime Minister's Relief Fund

- The Prime Minister's Relief Fund is a special fund set up under the Finance and Audit (Prime Minister's Relief Fund) Regulations 1986 sections 5(1)(2) and 5(1)(3). The objects of the Fund are *inter alia* to:

  (a) promote projects which will improve infrastructure services on housing estates of cyclone victims; and

  (b) to provide assistance to victims of flooding and any other natural disaster, fire accidents and any other accident, or persons who have suffered severe injuries or have endured severe hardship.

A Board has been established to administer the Fund. The composition of the Board for Financial Year 2022/2023 is as follows:

SN	NAME	DESIGNATION	POSITION	MINISTRY / DEPARTMENT
1	Mr. Premode NEERUNJUN	Secretary to Cabinet and Head of the Civil Service	Chairman	Prime Minister's Office
2	Mr. Geeanesswar BUNDHOOA	Ag. Permanent Secretary	Supervising officer of the Ministry responsible for the subject of public infrastructure or his representative	Ministry of National Infrastructure and Community Development
3	Dr. Swaraj RAMASAWMY	Deputy Permanent Secretary	Supervising officer of the Ministry responsible for the subject of health or his representative	Ministry of Health and Wellness
4	Miss Maheswaree Naraini MADHUB	Senior Chief Executive	Supervising officer of the Ministry responsible for the subject of social security or his representative	Ministry of Social Integration, Social Security and National Solidarity
5	Miss Kalianee KAUTICK	Ag. Permanent Secretary	Supervising officer of the Ministry responsible for the subject of labour or his representative	Ministry of Labour, Human Resource Development and Training
6	Mr. Sunil Dutt RAMDEEN	Accountant-General	Accountant-General	The Treasury
7	Mrs. Asha DABEESINGH	Permanent Secretary	Accounting Officer	Prime Minister's Office
8	Mrs. Sooman PUTTUR-BHURTUN	Assistant Permanent Secretary	Secretary	Prime Minister's Office

II. Composition of the Audit Committee

- In line with the Government decision to set up an Audit Committee within every Ministry / Department to minimise the number of audit queries, an Audit Committee has been setup at the Defence and Home Affairs Division since 2013.

- Composition of the Audit Committee, during financial year 2022-2023:

Name	Designation	Position to Audit Committee
Mr R.S Sonea *(Up to March 2023)* Mr D. Gopaul (*As from 16/06/2023*)	Permanent Secretary Permanent Secretary	Chairperson
Mr N. Ramburuth	Ag. Deputy Permanent Secretary	Member
Mr B. Heerowa	Deputy Permanent Secretary	Member
Mrs A. Approo	Office Management Assistant	Secretary

- The Audit Committee has, as agenda, the examination of the following Reports:

  - Internal Control Report.
  - Director of Audit Report.
  - Public Accounts Committee Report.

The Audit Committee met **5** times during Financial Year 2022-2023.

III. Composition of the Anti-Corruption Committee

- The Committee has the responsibility to develop and coordinate the implementation of the Anti-Corruption Policy.
- The Committee shall also set priorities, provide advice when issues, including ethics, arise and communicate the policy to all levels of management and staff.

Composition of the Anti-Corruption Committee, during Financial Year 2022-2023:

Name	Designation	Position to Committee
Mr S. Aujeet	Permanent Secretary	Chairperson
Mrs P. Dassaye	Deputy Permanent Secretary	Member
Mrs P. Sohun	Deputy Permanent Secretary	Member
Mrs K.D. Ranmondhur-Ruggoo	Deputy Permanent Secretary	Secretary
Mr Y. Seeruttun	Acting Deputy Permanent Secretary	Member
Mr N. Ramburuth	Acting Deputy Permanent Secretary	Member
Mr Y. Thecka	Principal Coordinator, Security Matters	Member
Mrs K. Fulena-Boodhoo	Principal Information Officer	Member
Mrs S. Luchmah	Manager, Human Resources	Member
Mr B. Mahadeo	Manager, Financial Operations	Member
Mr R. Appadoo	Manager (Procurement and Supply)	Member
Mrs L. Meetoo	Manager, Internal Control	Member
Mr B. Heerowa	Assistant Permanent Secretary	Member

- The Anti-Corruption Committee has in collaboration with the Independent Commission Against Corruption, prepared a Corruption Prevention Review Report on Direct Procurement at the Defence and Home Affairs Division.
- The Corruption Prevention Review provides an overview of the processes regarding direct procurement.
- The objectives of the Corruption Prevention Review are to:

  (i) examine the system, procedures and practices with respect to direct procurement;

  (ii) identify the weakness and corruption risks;

  (iii) recommend anti-corruption measures to eliminate the identified weaknesses/corruption risks; and

  (iv) promote transparency, accountability and fairness while reinforcing systems and people's integrity.

- Corruption Risk Assessments have also been carried out in the following four sections:

  (a) Citizenship Section;

  (b) Non-Citizens (Property Restriction) Section;

  (c) Residence Permit; and

  (d) Apostille.

IV. Composition of the Departmental Bid Committee

Name	Designation	Position
Mrs P. Dassaye	Deputy Permanent Secretary	Chairperson
Mr S. Reega *(from 01.7.22 to 24.11.22)* Mr S. Appadoo *(from 25.11.22 to 30.06.23)*	Manager (Procurement and Supply) Manager (Procurement and Supply)	Member
Mrs S. Ramma *(from 01.07.22 to 22.07.22)* Mr B. Mahadeo *(from 23.07.22 to 30.06.23)*	Ag. Manager, Financial Operations Manager, Financial Operations	Member
Mrs G. Mootoosamy	Office Management Executive	Secretary

The Departmental Bid Committee (DBC) is responsible for:

(i) approval of procurement following the procedures specified under the Public Procurement Act 2006, Regulations and directives issued by the Procurement Policy Office and good procurement practices;

(ii) making recommendations to the Accounting Officer regarding formal tender exercises; and

(iii) overseeing formal tender exercise conducted by the procuring entity.

In Financial Year 2022/2023, the DBC met on **97** occasions, wherein 38 tenders were launched and 19 awarded as shown hereunder:

Status	Total
Number of tenders awarded	19
Number of tenders cancelled	15
Number of tender exercises in progress (as at 30.06.2023)	4
Total Number of tenders launched	**38**

PART III: FINANCIAL PERFORMANCE

Statement of Revenue

Statement of Revenue collected by PMO – Financial Year 2022-23

REVENUE	FINANCIAL YEAR 2022-23 (RS)
Sale of Goods & Services	
(i) Processing fees for Apostille	7,315,337
(ii) Application & Registration fees for Citizenship	5,762,368.29
Miscellaneous Revenues	
(i) Rental of Government Property (Building)	1,980,000
(ii) Application fees for Permanent Residence Permit	215,536.49
TOTAL	**15,273,241.78**

REVENUE (RS MILLION)	2020-21 ACTUAL	2021-22 ACTUAL	2022-23 ACTUAL
Total Revenue from Property Income, User Fees and other Sources	14,275,984	16,386,800	15,273,241.78

Total Expenditure – Financial Year 2022-2023

Head/Sub-Head of Expenditure	2022/2023 Actual Rs
Sub-Head 2-101: CABINET OFFICE	227,968,151
Recurrent	218,784,306
Capital	9,183,845
Sub-Head 2-102: PRIVATE OFFICE AND CEREMONIALS	65,620,117
Recurrent	65,620,117
Capital	-
Sub-Head 2-103: DEFENCE AND HOME AFFAIRS	989,145,925
Recurrent	341,026,744
Capital	648,119,181
Sub-Head 2-104: NATIONAL SECURITY SERVICES	24,000,000
Recurrent	24,000,000
Capital	-
Sub-Head 2-105: EQUAL OPPORTUNITIES COMMISSION	17,623,513
Recurrent	17,623,513
Capital	-
Sub-Head 2-106: GOVERNMENT INFORMATION SERVICE	37,161,331
Compensation of Employees	36,606,206
Other Capital Transactions	555,125
Sub-Head 2-107: PAY RESEARCH BUREAU	32,655,817
Recurrent	32,655,817
Capital	-
Sub-Head 2-108: CIVIL STATUS DIVISION	175,163,114
Recurrent	101,236,821
Capital	73,926,293
TOTAL EXPENDITURE for Votes 2-1	**1,569,337,968**

Statement of Expenditure – Financial Year 2022-2023

Statement of Expenditure under Vote 2-1 - Prime Minister's Office
Financial Year 2022 - 2023

Head/Sub-Head of Expenditure	2022/2023 Estimates Rs	2022/2023 Actual Rs
VOTE 2-1 PRIME MINISTER'S OFFICE	1,440,000,000	1,569,337,968
Sub-Head 2-101: CABINET OFFICE	278,600,000	227,968,151
Allowance to Minister	3,480,000	3,480,000
Compensation of Employees	73,910,000	70,202,685
Goods and Services	180,110,000	141,401,621
Grants	4,500,000	3,700,000
Acquisition of Non-Financial Assets	16,600,000	9,183,845
Sub-Head 2-102: PRIVATE OFFICE AND CEREMONIALS	84,600,000	65,620,117
Compensation of Employees	44,590,000	39,951,112
Goods and Services	38,010,000	25,669,005
Acquisition of Non-Financial Assets	2,000,000	-
Sub-Head 2-103: DEFENCE AND HOME AFFAIRS	751,400,000	989,145,925
Compensation of Employees	125,100,000	117,417,104
Goods and Services	238,800,000	193,139,815
Grants - Current	30,500,000	30,469,825
Acquisition of Non-Financial Assets	357,000,000	648,119,181
Sub-Head 2-104: NATIONAL SECURITY SERVICES	24,000,000	24,000,000
Goods and Services	24,000,000	24,000,000
Sub-Head 2-105: EQUAL OPPORTUNITIES COMMISSION	16,800,000	17,623,513
Compensation of Employees	13,100,000	13,872,346
Goods and Services	3,700,000	3,751,167
Sub-Head 2-106: GOVERNMENT INFORMATION SERVICE	47,700,000	37,161,331
Compensation of Employees	31,500,000	29,709,216
Goods and Services	5,700,000	4,396,990
Grants	2,500,000	2,500,000
Acquisition of Non-Financial Assets	8,000,000	555,125
Sub-Head 2-107: PAY RESEARCH BUREAU	36,200,000	32,655,817
Compensation of Employees	31,700,000	27,812,674
Goods and Services	4,500,000	4,843,143
Sub-Head 2-108: CIVIL STATUS DIVISION	200,700,000	175,163,114
Compensation of Employees	71,200,000	66,062,488
Goods and Services	64,000,000	32,194,570
Other Expense	3,000,000	2,979,763
Acquisition of Non-Financial Assets	62,500,000	73,926,293
TOTAL EXPENDITURE for Votes 2-1	**1,440,000,000**	**1,569,337,968**

Authority to incur expenditure

Vote	Ministries/Departments	Accounting Officer
Vote1-1	Office of the President	The Secretary to the President
Vote1-2	Office the Vice-President	The Secretary to Cabinet and Head of the Civil Service
Vote1-3	National Assembly	The Clerk of the National Assembly
Vote1-4	Electoral Supervisory Commission and Electoral Boundaries Commission	The Secretary, Electoral Supervisory Commission and Electoral Boundaries Commission
Vote1-5	Office of the Electoral Commissioner	The Electoral Commissioner
Vote1-6	The Judiciary	The Judge in Bankruptcy and Master & Registrar
Vote1-7	Public Service Commission and Disciplined Forces Service Commission	The Secretary, Public Service Commission and Disciplined Forces Service Commission
Vote 1-8	Public Bodies Appeal Tribunal	The Secretary, Public Bodies Appeal Tribunal
Vote1-9	Office of Ombudsman	The Senior Investigations Officer
Vote1-10	National Audit Office	The Director of Audit
Vote1-11	Employment Relations Tribunal	The President, Employment Relations Tribunal
Vote1-12	Local Government Service Commission	The Secretary, Local Government Service Commission
Vote1-13	Independent Commission Against Corruption	The Secretary to Cabinet and Head of the Civil Service
Vote1-14	National Human Rights Commission	The Secretary for Home Affairs
Vote1-15	Office of Ombudsperson for Children	The Secretary, Ombudsperson for Children's Office
Vote1-16	Independent Police Complaints Commission	The Secretary for Home Affairs
Vote1-17	Financial Crime Commission	The Secretary to Cabinet and Head of the Civil Service
Vote1-18	Office of the Ombudsperson for Financial Services	
Vote2-1	Prime Minister's Office	
Sub-Head2-101	Cabinet Office	
Sub-Head2-102	Private Office and Ceremonials	
Sub-Head2-103	Home Affairs	The Secretary for Home Affairs
Sub-Head2-104	National Security Services	
Sub-Head2-105	Equal Opportunities Commission	
Sub-Head2-106	Government Information Service	The Secretary to Cabinet and Head of the Civil Service
Sub-Head2-107	Pay Research Bureau	The Director
Sub-Head2-108	Civil Status Division	The Secretary for Home Affairs
Vote 2-2	External Communications	The Permanent Secretary
Vote 2-3	Civil Aviation	The Director of Civil Aviation
Vote 2-4	Government Printing	The Government Printer

Vote 2-5	Police Service	The Commissioner of Police
Vote 2-6	Rodrigues, Outer Islands and Territorial Integrity	The Permanent Secretary
Vote 2-7	Reform Institutions and Rehabilitation	
Vote 2-8	Continental Shelf and Maritime Zones Administration and Exploration	
Vote 2-9	Forensic Science Laboratory	The Director, Forensic Science Laboratory
Vote 2-10	Prison Service	The Commissioner of Prisons

Part IV: WAY FORWARD

Three-Year Strategic Plan 2021/22 - 2022/23 - 2023/24 and Key Actions

- Improving quality and competitiveness in line with the latest technology at the Government Printing Department.
- Re-designing the Civil Status Database system and Revamping the Mauritius National Identity Card System to keep pace with the emerging technologies.
- Developing an E-passport System for the Republic of Mauritius.

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